# **OptiPlex 3080 Tower**

Setup and Specifications



Regulatory Model: D29M Regulatory Type: D29M002 August 2020 Rev. A04

### Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your computer

### Steps

1. Connect the keyboard and mouse.



2. Connect to your network using a cable, or connect to a wireless network.



**3.** Connect the display.



4. Connect the power cable.



**5.** Press the power button.



6. Finish Windows system setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
  - () NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.
- 7. Locate and use Dell apps from the Windows Start menu—Recommended.

#### Table 1. Locate Dell apps

Dell apps	Details
	Dell Product Registration
	Register your computer with Dell.
	Dell Help & Support
	Access help and support for your computer.

### Table 1. Locate Dell apps (continued)

Dell apps	Details
<u>~</u>	SupportAssist
	Proactively checks the health of your computer's hardware and software.
	(i) <b>NOTE:</b> Renew or upgrade your warranty by clicking the warranty expiry date in SupportAssist.
	Dell Update
	Updates your computer with critical fixes and important device drivers as they become available.
	Dell Digital Delivery
	Download software applications including software that is purchased but not preinstalled on your computer.

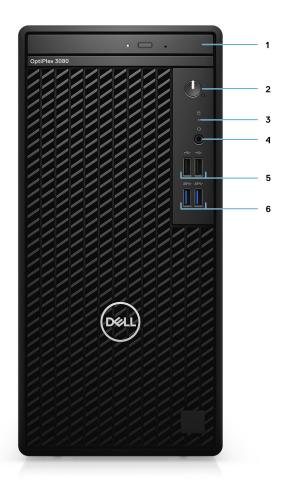
# 2

# **Chassis overview**

### **Topics:**

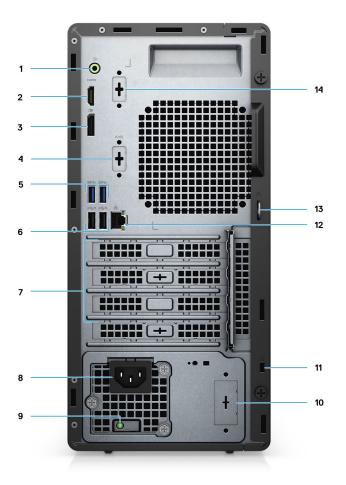
- Front view
- Back view
- System board Layout

### **Front view**



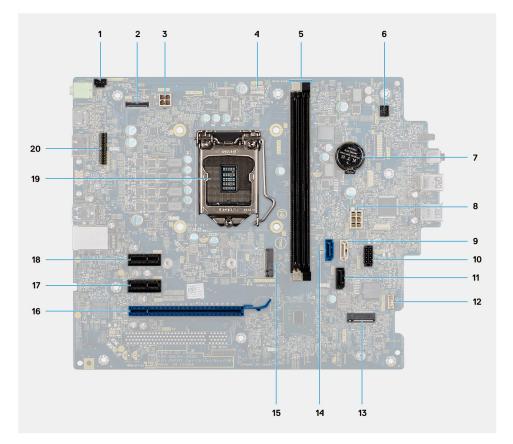
- 1. Optical Disk Drive (optional)
- 2. Power button with diagnostic LED
- 3. Hard-disk drive activity light
- **4.** Universal audio jack port
- 5. Two USB 2.0 ports
- 6. Two USB 3.2 Gen 1 Type-A ports

### **Back view**



- **1.** Line-out re-tasking Line-in audio port
- 2. HDMI 1.4b port
- **3.** DisplayPort 1.4
- 4. Serial/PS2 slot
- 5. Two USB 3.2 Gen 1 Type-A ports
- 6. Two USB 2.0 ports with Smart Power on
- 7. Three expansion card slots
  (i) NOTE: Supports only Slot 1, Slot 2, Slot 3
- 8. Power connector port
- **9.** Power supply diagnostic light
- 10. Knock out slot (optional SMA connector)
- **11.** Kensington security-cable slot
- 12. RJ-45 port 10/100/1000 Mbps
- 13. Padlock loop
- 14. 3rd Video Port (VGA/DP 1.4/HDMI 2.0b) (optional)

### System board Layout



- 1. Intrusion switch connector
- 2. Video connector
- 3. ATX CPU power connector
- **4.** Processor fan connector
- 5. Memory module connector
- 6. Power button connector
- 7. Coin-cell battery
- 8. ATX system power connector
- 9. SATA3 connector (white)
- **10.** SATA power cable connector
- 11. SATA1 connector (black)
- 12. Intrusion speaker cable connector
- 13. M.2 WLAN connector
- 14. SATA0 connector (blue)
- 15. M.2 SSD PCIe connector
- 16. PCIe x16 (Slot3)
- **17.** PCIe x1 (Slot2)
- 18. PCle x1 (Slot1)
- 19. Processor socket
- 20. Keyboard and mouse serial connector



# **Technical specifications**

() NOTE: Offerings may vary by region. The following specifications are only those required by law to ship with your computer. For more information about the configuration of your computer, go to Help and Support in your Windows operating system and select the option to view information about your computer.

#### **Topics:**

- Dimensions and weight
- Chipset
- Processors
- Operating system
- Memory
- Ports and connectors
- Communications
- Graphics and Video controller
- Audio and Speaker
- Storage
- Power ratings
- Add-in cards
- Data security
- Environmental
- Energy Star, EPEAT and Trusted Platform Module (TPM)
- Computer environment
- Service and support

### **Dimensions and weight**

#### Table 2. Dimensions and weight

Description		Values				
Н	leight:					
Front		324.30 mm (12.77 in.)				
	Rear	324.30 mm (12.77 in.)				
V	/idth	154.00 mm (6.06 in.)				
D	epth	292.20 mm (11.50 in.)				
V	/eight (maximum)	<ul> <li>5.35 kg (11.79 lb)</li> <li><b>NOTE:</b> The weight of your computer depends on the configuration ordered and the manufacturing variability.</li> </ul>				

# Chipset

### Table 3. Chipset

Description	Values
Chipset	Intel B460
Processor	10 <sup>th</sup> Generation Intel Core i3/i5/Pentium/Celeron
DRAM bus width	64-bit (for single channel)
Flash EPROM	32 MB
PCIe bus	Up to Gen 3.0
Non-volatile memory	Yes
BIOS Configuration Serial Peripheral Interface (SPI)	256 Mbit (32 MB) located at SPI_FLASH on chipset
Trusted Platform Module (Discrete TPM Enabled)	24 KB located at TPM 2.0 on chipset
Firmware TPM (Discrete TPM Disabled)	By default the Platform Trust Technology feature is visible to the OS
NIC EEPROM	LOM configuration contained within SPI flash ROM instead of LOM e-fuse

### Processors

() NOTE: Global Standard Products (GSP) are a subset of Dell's relationship products that are managed for availability and synchronized transitions on a worldwide basis. They ensure the same platform is available for purchase globally. This allows customers to reduce the number of configurations managed on a worldwide basis, thereby reducing their costs. They also enable companies to implement global IT standards by locking in specific product configurations worldwide.

Device Guard (DG) and Credential Guard (CG) are the new security features that are only available on Windows Enterprise today.

Device Guard is a combination of enterprise-related hardware and software security features that, when configured together, will lock a device down so that it can only run trusted applications. If it is not a trusted application, it cannot run.

Credential Guard uses virtualization-based security to isolate secrets (credentials) so that only privileged system software can access them. Unauthorized access to these secrets can lead to credential theft attacks. Credential Guard prevents these attacks by protecting NTLM password hashes and Kerberos Ticket Granting Tickets.

**NOTE:** Processor numbers are not a measure of performance. Processor availability is subject to change and may vary by region/country.

Processors	Wattage	Core count	Thre ad cou nt	Speed	Cache	Integrated graphics	GSP	DG/CG Ready
Intel Celeron G5900	58 W	2	2	3.4 GHz	2 MB	Intel UHD Graphics 610	No	Yes
Intel Celeron G5905	58 W	2	2	3.5 GHz	4 MB	Intel UHD Graphics 610	No	Yes
Intel Pentium G6400	58 W	2	4	4.0 GHz	4 MB	Intel UHD Graphics 610	No	Yes

#### **Table 4. Processors**

### Table 4. Processors (continued)

Processors	Wattage	Core count	Thre ad cou nt	Speed	Cache	Integrated graphics	GSP	DG/CG Ready
Intel Pentium G6405	58 W	2	4	4.1 GHz	4 MB	Intel UHD Graphics 610	No	Yes
Intel Pentium G6500	58 W	2	4	4.1 GHz	4 MB	Intel UHD Graphics 610	No	Yes
Intel Pentium G6505	58 W	2	4	4.2 GHz	4 MB	Intel UHD Graphics 610	No	Yes
10 <sup>th</sup> Generation Intel Core i3-10100	65 W	4	8	3.6 GHz to 4.3 GHz	6 MB	Intel UHD Graphics 630	No	Yes
10 <sup>th</sup> Generation Intel Core i3-10105	65 W	4	8	3.7 GHz to 4.4 GHz	6 MB	Intel UHD Graphics 630	No	Yes
10 <sup>th</sup> Generation Intel Core i3-10300	65 W	4	8	3.7 GHz to 4.4 GHz	8 MB	Intel UHD Graphics 630	No	Yes
10 <sup>th</sup> Generation Intel Core i3-10305	65 W	4	8	3.8 GHz to 4.5 GHz	8 MB	Intel UHD Graphics 630	No	Yes
10 <sup>th</sup> Generation Intel Core i5-10400	65 W	6	12	2.9 GHz to 4.3 GHz	12 MB	Intel UHD Graphics 630	No	Yes
10 <sup>th</sup> Generation Intel Core i5-10500	65 W	6	12	3.1 GHz to 4.5 GHz	12 MB	Intel UHD Graphics 630	Yes	Yes
10 <sup>th</sup> Generation Intel Core i5-10505	65 W	6	12	3.2 GHz to 4.6 GHz	12 MB	Intel UHD Graphics 630	No	Yes
10 <sup>th</sup> Generation Intel Core i5-10600	65 W	6	12	3.3 GHz to 4.8 GHz	12 MB	Intel UHD Graphics 630	Yes	Yes

# **Operating system**

Your OptiPlex 3080 Tower supports the following operating systems:

- Windows 11 Home, 64-bit
- Windows 11 Home National Academic, 64-bit
- Windows 11 Pro, 64-bit
- Windows 11 Pro National Academic, 64-bit

- Windows 10 Home, 64-bit
- Windows 10 Pro, 64-bit
- Windows 10 Pro Education, 64-bit
- Windows 10 IoT Enterprise 2019 LTSC (OEM only)
- Ubuntu 20.04 LTS, 64-bit
- Neokylin 7.0

(i) NOTE: Commercial Platform offers Windows 10 N-2 and 5 year OS support, refer to the Dell Windows as a Service (WaaS) website for additional information on N-2 and 5 year Windows OS support on knowledge base article https://www.dell.com/support/kbdoc/000054430/.

### Memory

**NOTE:** A multiple-DIMM memory option is recommended to prevent any performance reduction. If the system configuration includes integrated graphics, consider selecting 2 or more DIMMs.

**NOTE:** Memory modules should be installed in pairs of matched memory size, speed, and technology. If the memory modules are not installed in matched pairs, the computer continues to operate, but with a slight reduction in performance. The entire memory range is available to 64-bit operating systems.

#### Table 5. Memory specifications

Description	Values
Slots	Two DIMM slots
Туре	DDR4
Speed	2666 MHz (i) NOTE: Intel i5 processor supports 3200 MHz speed but due to limitations the speed is 2666 MHz
Maximum memory	64 GB
Minimum memory	4 GB
Memory size per slot	4 GB, 8 GB, 16 GB, 32 GB
Configurations supported	<ul> <li>4 GB, 1 x 4 GB</li> <li>8 GB, 1 x 8 GB</li> <li>8 GB, 2 x 4 GB</li> <li>16 GB, 1 x 16 GB</li> <li>16 GB, 2 x 8 GB</li> <li>32 GB, 1 x 32 GB</li> <li>32 GB, 2 x 16 GB</li> <li>64 GB, 2 x 32 GB</li> </ul>

### Ports and connectors

#### **Table 6. Ports and connectors**

Description	Values	
External:		
Network	One RJ-45 port 10/100/1000 Mbps (rear)	

### Table 6. Ports and connectors (continued)

Description	Values
USB	<ul> <li>Two USB 2.0 ports (front)</li> <li>Two USB 3.2 Gen 1 Type-A ports (front)</li> <li>Two USB 2.0 ports with Smart Power on (rear)</li> <li>Two USB 3.2 Gen 1 Type-A ports (rear)</li> </ul>
Audio	<ul> <li>One Universal Audio Jack (front)</li> <li>One Line-out re-tasking Line-in audio port (rear)</li> </ul>
Video	<ul> <li>One DisplayPort 1.4 (rear)</li> <li>One HDMI 1.4 port (rear)</li> <li>One Optional 3rd Video Port (VGA/DP 1.4/HDMI 2.0b)</li> </ul>
Memory card reader	Not supported
Power port	NA
Parallel/Serial port	One Serial port (optional)
PS/2 port	Two (optional)
Security	One Kensington security-cable slot
Antenna	Two SMA connectors (optional)
Internal:	
Expansion	<ul> <li>Two full-height PCle x1 slot</li> <li>One full-height PCle x16 slot</li> </ul>
SATA	Two SATA slots for 3.5-inch Hard-disk drive/2.5-inch Hard- disk drive, 1 SATA slot for slim Optical Disk Drive
M.2	<ul> <li>One M.2 2230 slot for WiFi and Bluetooth card</li> <li>One M.2 slot for 2280 PCle solid-state drive/Optane or 2230 PCle solid-state drive</li> <li>(i) NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626.</li> </ul>

# Communications

### Ethernet

### Table 7. Ethernet specifications

Description	Values
Model number	Realtek RTL8111HSD-CG
Transfer rate	10/100/1000 Mbps

### Wireless module

### Table 8. Wireless module specifications

Description	Values		
Model number	Qualcomm QCA61x4a	Intel Wi-Fi 6 AX200	Intel 3165
Transfer rate	Up to 867 Mbps	Up to 2.4 Gbps	Up to 867 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz	2.4 GHz/5 GHz
Wireless standards	802.11ac	802.11ax (Wi-Fi 6)	802.11ac
Encryption	<ul> <li>64-bit and 128-bit WEP</li> <li>128-bit AES-CCMP</li> <li>TKIP</li> </ul>	<ul> <li>64-bit and 128-bit WEP</li> <li>128-bit AES-CCMP</li> <li>TKIP</li> </ul>	<ul> <li>64-bit and 128-bit WEP</li> <li>128-bit AES-CCMP</li> <li>TKIP</li> </ul>
Bluetooth	5.0	5.1	4.2

# **Graphics and Video controller**

### Table 9. Integrated graphics specifications

Controller	External display support	Memory size	Processor
Intel UHD Graphics 610	<ul><li>One HDMI 1.4 port</li><li>One DisplayPort 1.4 port</li></ul>	Shared system memory	Intel Celeron/ Pentium Gold
Intel UHD Graphics 630	<ul><li>One HDMI 1.4 port</li><li>One DisplayPort 1.4 port</li></ul>	Shared system memory	10 <sup>th</sup> Generation Intel Core i3/i5

### Table 10. Discrete graphics specifications

Controller	External display support	Memory size	Memory Type
NVIDIA GeForce GT730	<ul><li>Two mini DisplayPorts</li><li>One DisplayPort 1.4 port</li></ul>	2 GB	GDDR5
AMD Radeon R5 430	<ul><li>Two mini DisplayPorts</li><li>One DisplayPort 1.4 port</li></ul>	2 GB	GDDR5
AMD Radeon RX 640	<ul><li>Two mini DisplayPorts</li><li>One DisplayPort 1.4 port</li></ul>	4 GB	GDDR5
<b>INOTE:</b> OptiPlex Tower form factor supports Full height (FH) cards			

## Audio and Speaker

The following table lists the audio specifications of your OptiPlex 3080 Tower.

#### Table 11. Audio and speaker specifications

Description	Values
Audio Type	4 Channel High Definition Audio
Audio Controller	Realtek ALC3246

#### Table 11. Audio and speaker specifications (continued)

Description	Values
Internal interface	Intel HDA (high-definition audio)
External interface	<ul><li>One Universal Audio Jack</li><li>One Line-out re-tasking Line-in audio port</li></ul>

### Storage

Your computer supports one of the following configurations:

- One 2.5-inch hard-disk drive
- Two 2.5-inch hard-disk drives
- One 3.5-inch hard-disk drive
- One 2.5-inch hard-disk drive and one 3.5-inch hard-disk drive
- One M.2 2230 or 2280 solid-state drive (class 35 or class 40)
- One M.2 2230 or 2280 solid-state drive (class 35 or class 40) and one 3.5-inch hard-disk drive
- One M.2 2230 or 2280 solid-state drive (class 35 or class 40) and one 2.5-inch hard-disk drive
- One M.2 2230 or 2280 solid-state drive (class 35 or class 40) and two 2.5-inch hard-disk drives
- One 2.5-inch hard-disk drive and one M.2 16 or 32 GB Intel Optane memory
- Two 2.5-inch hard-disk drives and one M.2 16 or 32 GB Intel Optane memory
- One 3.5-inch hard-disk drive and one M.2 16 or 32 GB Intel Optane memory
- The primary drive of your computer varies with the storage configuration. For computers:
- with a M.2 solid-state drive, the M.2 solid-state drive is the primary drive
- without a M.2 drive, either the 3.5-inch hard-disk drive or one of the 2.5-inch hard-disk drives is the primary drive
- with a M.2 16 or 32 GB Intel Optane memory, the 2.5-inch hard-disk drive is the primary drive

Storage type	Interface type	Capacity
2.5-inch, 5400 RPM, hard-disk drive	SATA 3.0	Up to 2 TB
2.5-inch, 7200 RPM, hard-disk drive	SATA 3.0	Up to 1 TB
2.5-inch, 7200 RPM, FIPS Self Encrypting Opal 2.0, hard-disk drive	SATA 3.0	Up to 500 GB
3.5-inch, 5400 RPM, SATA hard-disk drive,	SATA 3.0	4 TB
3.5-inch, 7200 RPM, SATA hard-disk drive,	SATA 3.0	Up to 2 TB
M.2 2230 solid-state drive	PCle 3 Gen x4 NVMe, Class 35	Up to 512 GB
M.2 2280 solid-state drive	PCle 3 Gen x4 NVMe, Class 40	Up to 1 TB
M.2 2280 Opal Self-Encrypting solid-state drive	PCle 3 Gen x4 NVMe, Class 40	Up to 512 GB
32 GB with 512 GB solid-state drive	Gen 3 PCIe x4, Optane memory	32 GB + 512 GB

#### Table 12. Storage specifications

# **Power ratings**

The following table lists the power rating specifications of OptiPlex 3080 Tower.

### Table 13. Power ratings

Des	cription	Option one	Option two
Туре	9	260 W (80 PLUS Bronze)	260 W (80 PLUS Platinum)
Inpu	t voltage	90 VAC to 264 VAC	90 VAC to 264 VAC
Inpu	t frequency	47 Hz to 63 Hz	47 Hz to 63 Hz
Inpu	t current (maximum)	4.2 A	4.2 A
Output current (continuous)		<ul> <li>12 VA/16.5 A</li> <li>12 VB/16 A</li> <li>Standby mode:</li> <li>12 VA/1.5 A</li> <li>12 VB/2.5 A</li> </ul>	<ul> <li>12 VA/16.5 A</li> <li>12 VB/16 A</li> <li>Standby mode:</li> <li>12 VA/0.5 A</li> <li>12 VB/2.5 A</li> </ul>
Rated output voltage		<ul> <li>+12 VA</li> <li>+12 VB</li> </ul>	<ul> <li>+12 VA</li> <li>+12 VB</li> </ul>
Tem	perature range		
	Operating	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

### **Add-in cards**

### Table 14. Add-in cards

Add-in cards
USB Type-C 3.1 PCIe Card
USB Type-A 3.1 Gen 2
PCle Parallel/Serial add-in card (FH)
PS/2/Serial add-in bracket

### **Data security**

#### Table 15. Data security

Data security options	Values
McAfee Small Business Security 30 Day Free Trial	Supported
McAfee Small Business Security 12-month subscription	Supported
McAfee Small Business Security 36-month subscription	Supported
SafeGuard and Response, powered by VMware Carbon Black and Secureworks	Supported
Next Generation anti-virus (NGAV)	Supported

#### Table 15. Data security (continued)

Data security options	Values
Endpoint Detection and Response (EDR)	Supported
Threat Detection and Response (TDR)	Supported
Managed Endpoint Detection and Response	Supported
Incident Management Retainer	Supported
Emergency Incident Response	Supported
SafeData	Supported

### **Environmental**

#### **Table 16. Environmental specifications**

Feature	OptiPlex 3080 Tower
Recyclable packaging	Yes
BFR/PVC—free chassis	No
MultiPack packaging	Yes (US only) (optional)
Energy-Efficient Power Supply	Standard
ENV0424 compliant	Yes

() NOTE: Wood-based fiber packaging contains a minimum of 35% recycled content by total weight of wood-based fiber. Packaging that contains without wood-based fiber can be claimed as Not Applicable.

# Energy Star, EPEAT and Trusted Platform Module (TPM)

#### Table 17. Energy Star, EPEAT and TPM

Features	Specifications
Energy Star 8.0	Compliant configurations available
EPEAT	Gold and Silver compliant configurations available
Trusted Platform Module (TPM) 2.0 <sup>1,2</sup>	Integrated on system board
Firmware-TPM (Discrete TPM disabled)	Optional

### () NOTE:

<sup>1</sup>TPM 2.0 is FIPS 140-2 certified.

<sup>2</sup>TPM is not available in all countries.

### **Computer environment**

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

#### Table 18. Computer environment

Description	Operating	Storage	
Temperature range	10 °C-35°C (50 °F-95°F)	-40°C-65°C (-40°F-149°F)	
Relative humidity (maximum)	20% to 80% (non-condensing, Max dew point temperature = 26°C)	5% to 95% (non-condensing, Max dew point temperature = 33°C)	
Vibration (maximum)*	0.26 GRMS random at 5 Hz to 350 Hz	1.37 GRMS random at 5 Hz to 350 Hz	
Shock (maximum)	Bottom half-sine pulse with a change in velocity of 50.8 cm/sec (20 in./sec)	105G half-sine pulse with a change in velocity of 133 cm/sec (52.5 in./sec)	
Altitude (maximum)	3048 m (10,000 ft)	10,668 m (35,000 ft)	

 $\ast$  Measured using a random vibration spectrum that simulates user environment.

 $\ensuremath{^\dagger}$  Measured using a 2 ms half-sine pulse when the hard drive is in use.

# Service and support

() NOTE: For more details on Dell Service Plans, see https://www.dell.com/learn/us/en/19/services/warranty-supportservices.

#### Table 19. Warranty

Warranty
1 Year Basic Warranty with Hardware Service on-site service after remote diagnosis
2 Years Basic Warranty Extension
3 Years Basic Warranty Extension
4 Years Basic Warranty Extension
5 Years Basic Warranty Extension
1 Year ProSupport with Next Business Day on-site service
2 Years ProSupport and Next Business Day on-site Service
3 Years ProSupport and Next Business Day on-site Service
4 Years ProSupport and Next Business Day on-site Service
5 Years ProSupport and Next Business Day on-site Service
1 Year ProSupport Plus for Client with Next Business Day on-site service
2 Years ProSupport Plus for Client with Next Business Day on-site service
3 Years ProSupport Plus for Client with Next Business Day on-site service
4 Years ProSupport Plus for Client with Next Business Day on-site service
5 Years ProSupport Plus for Client with Next Business Day on-site service

### Table 20. Accidental damage services

Accidental Damage Services	
1 Year Accidental Damage Service	
2 Years Accidental Damage Service	
3 Years Accidental Damage Service	
4 Years Accidental Damage Service	

#### Table 20. Accidental damage services (continued)

### **Accidental Damage Services**

5 Years Accidental Damage Service

# Software

4

This chapter details the supported operating systems along with instructions on how to install the drivers.

### **Topics:**

• Downloading Windows drivers

# **Downloading Windows drivers**

#### Steps

- 1. Turn on the .
- 2. Go to Dell.com/support.
- 3. Click Product Support, enter the Service Tag of your , and then click Submit.

(i) NOTE: If you do not have the Service Tag, use the auto detect feature or manually browse for your model.

- 4. Click Drivers and Downloads.
- 5. Select the operating system installed on your .
- 6. Scroll down the page and select the driver to install.
- 7. Click Download File to download the driver for your .
- 8. After the download is complete, navigate to the folder where you saved the driver file.
- 9. Double-click the driver file icon and follow the instructions on the screen.



CAUTION: Unless you are an expert computer user, do not change the settings in the BIOS Setup program. Certain changes can make your computer work incorrectly.

**NOTE:** Before you change BIOS Setup program, it is recommended that you write down the BIOS Setup program screen information for future reference.

Use the BIOS Setup program for the following purposes:

- Get information about the hardware installed in your computer, such as the amount of RAM and the size of the hard drive.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of hard drive installed, and enabling or disabling base devices.

#### **Topics:**

- Boot menu
- Navigation keys
- Boot Sequence
- System setup options
- Updating the BIOS
- System and setup password

### **Boot menu**

Press <F12> when the Dell logo appears to initiate a one-time boot menu with a list of the valid boot devices for the system. Diagnostics and BIOS Setup options are also included in this menu. The devices listed on the boot menu depend on the bootable devices in the system. This menu is useful when you are attempting to boot to a particular device or to bring up the diagnostics for the system. Using the boot menu does not make any changes to the boot order stored in the BIOS.

The options are:

- UEFI Boot:
  - Windows Boot Manager
- Other Options:
- BIOS Setup
- BIOS Flash Update
- Diagnostics
- Change Boot Mode Settings

### **Navigation keys**

**NOTE:** For most of the System Setup options, changes that you make are recorded but do not take effect until you restart the system.

Keys	Navigation
Up arrow	Moves to the previous field.
Down arrow	Moves to the next field.
Enter	Selects a value in the selected field (if applicable) or follow the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.

### Keys Navigation

TabMoves to the next focus area.

**Esc** Moves to the previous page until you view the main screen. Pressing Esc in the main screen displays a message that prompts you to save any unsaved changes and restarts the system.

### **Boot Sequence**

Boot sequence enables you to bypass the System Setup-defined boot device order and boot directly to a specific device (for example: optical drive or hard drive). During the Power-on Self-Test (POST), when the Dell logo appears, you can:

- Access System Setup by pressing F2 key
- Bring up the one-time boot menu by pressing F12 key.

The one-time boot menu displays the devices that you can boot from including the diagnostic option. The boot menu options are:

- Removable Drive (if available)
- STXXXX Drive

(i) NOTE: XXXX denotes the SATA drive number.

- Optical Drive (if available)
- SATA Hard Drive (if available)
- Diagnostics

(i) NOTE: Choosing Diagnostics, displays the SupportAssist screen.

The boot sequence screen also displays the option to access the System Setup screen.

# System setup options

(i) NOTE: Depending on the computer and its installed devices, the items listed in this section may or may not appear.

### **General options**

#### Table 21. General

Option	Description
System Information	<ul> <li>Displays the following information:</li> <li>System Information: Displays BIOS Version, Service Tag, Asset Tag, Ownership Tag, Manufacture Date, Ownership Date, and the Express Service Code.</li> <li>Memory Information: Displays Memory Installed, Memory Available, Memory Speed, Memory Channel Mode, Memory Technology, DIMM 1 Size, and DIMM 2 Size.</li> <li>PCI Information: Displays Slot1_M.2, Slot2_M.2</li> <li>Processor Information: Displays Processor Type, Core Count, Processor ID, Current Clock Speed, Minimum Clock Speed, Maximum Clock Speed, Processor L2 Cache, Processor L3 Cache, HT Capable, and 64-Bit Technology.</li> <li>Device Information: Displays SATA-0, M.2 PCIe SSD-2, LOM MAC Address, Video Controller, Audio Controller, Wi-Fi Device, and Bluetooth Device.</li> </ul>
Boot Sequence	Allows you to specify the order in which the computer attempts to find an operating system from the devices specified in this list.
UEFI Boot Path Security	This option controls whether or not the system prompts the user to enter the Admin password when booting a UEFI boot path from the F12 Boot Menu.
Date/Time	Allows you to set the date and time settings. Changes to the system date and time take effect immediately.

### System information

### Table 22. System Configuration

Option	Description
Integrated NIC	<ul> <li>Allows you to control the onboard LAN controller. The option 'Enable UEFI Network Stack' is not selected by default. The options are:</li> <li>Disabled</li> <li>Enabled</li> <li>Enabled w/PXE (default)</li> <li>(i) NOTE: Depending on the computer and its installed devices, the items that are listed in this section may or may not appear.</li> </ul>
SATA Operation	<ul> <li>Allows you to configure the operating mode of the integrated hard drive controller.</li> <li>Disabled = The SATA controllers are hidden</li> <li>AHCI = SATA is configured for AHCI mode</li> <li>RAID ON = SATA is configured to support RAID mode (selected by default)</li> </ul>
Drives	<ul> <li>Allows you to enable or disable the various drives onboard:</li> <li>SATA-0 (enabled by default)</li> <li>M.2 PCle SSD-0 (enabled by default)</li> </ul>
Smart Reporting	This field controls whether hard-drive errors for integrated drives are reported during system startup. The <b>Enable Smart Reporting option</b> is disabled by default.
USB Configuration	<ul> <li>Allows you to enable or disable the integrated USB controller for:</li> <li>Enable USB Boot Support</li> <li>Enable Front USB Ports</li> <li>Enable Rear USB Ports</li> <li>All the options are enabled by default.</li> </ul>
Front USB Configuration	Allows you to enable or disable the front USB ports. All the ports are enabled by default.
Rear USB Configuration	Allows you to enable or disable the back USB ports. All the ports are enabled by default.
Audio	<ul> <li>Allows you to enable or disable the integrated audio controller. The option Enable Audio is selected by default.</li> <li>Enable Microphone</li> <li>Enable Internal Speaker</li> <li>Both the options are selected by default.</li> </ul>
Dust Filter Maintenance	<ul> <li>Allows you to enable or disable BIOS messages for maintaining the optional dust filter that is installed in your computer. BIOS will generate a pre-boot reminder to clean or replace the dust filter based on the interval set. The option <b>Disabled</b> is selected by default.</li> <li>Disabled</li> <li>15 days</li> <li>30 days</li> <li>60 days</li> <li>90 days</li> <li>120 days</li> <li>150 days</li> <li>180 days</li> </ul>

### Video screen options

### Table 23. Video

Option	Description
Primary Display	Allows you to select the primary display when multiple controllers are available in the system.

#### Table 23. Video

Option	Description	
	<ul> <li>Auto (default)</li> <li>Intel HD Graphics         <ol> <li>NOTE: If you do not select Auto, the on-board graphics device will be present and enabled.</li> </ol> </li> </ul>	

### Security

### Table 24. Security

Option	Description	
Admin Password	Allows you to set, change, and delete the admin password.	
System Password	Allows you to set, change, and delete the system password.	
Internal HDD-0 Password	Allows you to set, change, and delete the computer's internal hard drive password.	
Password Configuration	Allows you to control the minimum and maximum number of characters that are allowed for an administrative password and the system password. The range of characters is between 4 and 32.	
Password Bypass	<ul> <li>This option lets you bypass the System (Boot) Password and the internal hard drive password prompts during a system restart.</li> <li>Disabled — Always prompt for the system and internal HDD password when they are set. This option is disabled by default.</li> <li>Reboot Bypass — Bypass the password prompts on Restarts (warm boots).</li> <li>(i) NOTE: The system will always prompt for the system and internal HDD passwords when powered on from the off state (a cold boot). Also, the system will always prompt for</li> </ul>	
Password Change	passwords on any module bay HDDs that may be present.         This option lets you determine whether changes to the System and Hard Disk passwords are permitted when an administrator password is set.	
	Allow Non-Admin Password Changes - This option is enabled by default.	
UEFI Capsule Firmware Updates	This option controls whether this system allows BIOS updates via UEFI capsule update packages. This option is selected by default. Disabling this option will block BIOS updates from services such as Microsoft Windows Update and Linux Vendor Firmware Service (LVFS).	
TPM 2.0 Security	<ul> <li>Allows you to control whether the Trusted Platform Module (TPM) is visible to the operating system.</li> <li>TPM On (default)</li> <li>Clear</li> <li>PPI Bypass for Enable Commands</li> <li>PPI Bypass for Disable Commands</li> <li>PPI Bypass for Clear Commands</li> <li>Attestation Enable (default)</li> <li>Key Storage Enable (default)</li> <li>SHA-256 (default)</li> </ul>	
	<ul> <li>Choose any one option:</li> <li>Disabled</li> <li>Enabled (default)</li> </ul>	
Absolute	<ul> <li>This field lets you Enable, Disable or permanently Disable the BIOS module interface of the optional Absolute Persistence Module service from Absolute Software.</li> <li>Enabled - This option is selected by default.</li> <li>Disable</li> </ul>	

### Table 24. Security (continued)

Option	Description
	Permanently Disabled
Chassis Intrusion	This field controls the chassis intrusion feature.
	Choose any one of the options:
	<ul> <li>Disabled (default)</li> <li>Enabled</li> <li>On-Silent</li> </ul>
Admin Setup Lockout	Allows you to prevent users from entering Setup when Admin password is set. This option is not set by default.
Master Password Lockout	Allows you to disable master password support. Hard Disk passwords need to be cleared before the settings can be changed. This option is not set by default.
SMM Security Mitigation	Allows you to enable or disable additional UEFI SMM Security Mitigation protections. This option is not set by default.

### Secure boot options

### Table 25. Secure Boot

Option	Description
Secure Boot Enable	<ul> <li>Allows you to enable or disable Secure Boot feature</li> <li>Secure Boot Enable</li> <li>This option is not selected by default.</li> </ul>
Secure Boot Mode	<ul> <li>Allows you to modify the behavior of Secure Boot to allow evaluation or enforcement of UEFI driver signatures.</li> <li>Deployed Mode (default)</li> <li>Audit Mode</li> </ul>
Expert key Management	Allows you to manipulate the security key databases only if the system is in Custom Mode. The Enable Custom Mode option is disabled by default. The options are: PK (default) KEK db db dbx If you enable the Custom Mode, the relevant options for PK, KEK, db, and dbx appear. The options are: Save to File- Saves the key to a user-selected file Replace from File- Replaces the current key with a key from a user-selected file Append from File- Adds a key to the current database from a user-selected file Delete- Deletes the selected key Reset All Keys- Resets to default setting Delete All Keys- Deletes all the keys NOTE: If you disable the Custom Mode, all the changes made will be erased and the keys will restore to default settings.

### Intel Software Guard Extensions options

### Table 26. Intel Software Guard Extensions

Option	Description
Intel SGX Enable	This field specifies you to provide a secured environment for running code/storing sensitive information in the context of the main OS.
	Click one of the following options:
	Disabled     Tracklad
	<ul> <li>Enabled</li> <li>Software controlled—Default</li> </ul>
Enclave Memory Size	This option sets SGX Enclave Reserve Memory Size
	Click one of the following options:
	• 32 MB
	• 64 MB
	• 128 MB—Default

### Performance

### Table 27. Performance

Option	Description
Multi Core Support	This field specifies whether the process has one or all cores enabled. The performance of some applications improves with the additional cores.
	All—Default
	• 1
	• 2 • 3
Intel SpeedStep	Allows you to enable or disable the Intel SpeedStep mode of processor.
	Enable Intel SpeedStep
	This option is set by default.
C-States Control	Allows you to enable or disable the additional processor sleep states.
	C states
	This option is set by default.
Intel TurboBoost	Allows you to enable or disable the Intel TurboBoost mode of the processor.
	Enable Intel TurboBoost
	This option is set by default.
Hyper-Thread Control	Allows you to enable or disable the HyperThreading in the processor.
	<ul> <li>Disabled</li> <li>Enabled—Default</li> </ul>

### Power management

### Table 28. Power Management

Option	Description
AC Recovery	<ul> <li>Determines how the system responds when AC power is re-applied after a power loss. You can set the AC Recovery to:</li> <li>Power Off</li> <li>Power On</li> <li>Last Power State</li> <li>This option is Power Off by default.</li> </ul>
Enable Intel Speed Shift Technology	Allows you to enable or disable Intel Speed Shift Technology support. The option <b>Enable</b> Intel Speed Shift Technology is set by default.
Auto On Time	<ul> <li>Sets time to automatically turn on the computer. Time is kept in standard 12-hour format (hour:minutes:seconds). Change the startup time by typing the values in the time and AM/PM fields.</li> <li><b>NOTE:</b> This feature does not work if you turn off your computer using the switch on a power strip or surge protector or if <b>Auto Power is set to disabled</b>.</li> </ul>
Deep Sleep Control	<ul> <li>Allows you to define the controls when Deep Sleep is enabled.</li> <li>Disabled</li> <li>Enabled in S5 only</li> <li>Enabled in S4 and S5</li> <li>.</li> </ul>
USB Wake Support	Allows you to enable the USB devices to wake the computer from standby mode. The option "Enable USB Wake Support" is selected by default
Wake on LAN/WWAN	<ul> <li>This option allows the computer to power up from the off state when triggered by a special LAN signal. This feature only works when the computer is connected to AC power supply.</li> <li>Disabled - Does not allows the system to power on by special LAN signals when it receives a wake-up signal from the LAN or wireless LAN.</li> <li>LAN or WLAN - Allows the system to be powered on by special LAN or wireless LAN signals.</li> <li>LAN Only - Allows the system to be powered on by special LAN signals.</li> <li>LAN with PXE Boot - A wakeup packet sent to the system in either the S4 or S5 state, that will cause the system to wake-up and immediately boot to PXE.</li> <li>WLAN Only - Allows the system to be powered on by special WLAN signals.</li> </ul>
Block Sleep	Allows you to block entering to sleep (S3 state) in OS environment. This option is disabled by default.

### Post behavior

### Table 29. POST Behavior

Option	Description
Adapter Warnings	This option lets you choose whether the system displays warning messages when you use certain power adapters. This option is enabled by default.
Numlock LED	Allows you to enable or disable the Numlock feature when your computer starts. This option is enabled by default.
Keyboard Errors	Allows you to enable or disable the keyboard error reporting when the computer starts. The option <b>Enable Keyboard Error Detection</b> is enabled by default.
Fast Boot	This option can speed up the boot process by bypassing some compatibility steps:

### Table 29. POST Behavior (continued)

Option	Description
	<ul> <li>Minimal — The system boots quickly, unless the BIOS has been updated, memory changed, or the previous POST did not complete.</li> <li>Thorough — The system does not skip any steps in the boot process.</li> <li>Auto — This allows the operating system to control this setting (this works only when the operating system supports Simple Boot Flag).</li> <li>This option is set to <b>Thorough</b> by default.</li> </ul>
Extend BIOS POST Time	<ul> <li>This option creates an additional pre-boot delay.</li> <li>0 seconds (default)</li> <li>5 seconds</li> <li>10 seconds</li> </ul>
Full Screen Logo	This option will display full screen logo if your image match screen resolution. The option <b>Enable Full Screen Logo</b> is not set by default.
Warnings and Errors	<ul> <li>This option causes the boot process to only pause when warning or errors are detected.</li> <li>Choose any one of the option:</li> <li>Prompt on Warnings and Errors - default</li> <li>Continue on Warnings</li> <li>Continue on Warnings and Errors</li> </ul>

### Virtualization support

### Table 30. Virtualization Support

Option	Description	
Virtualization	This option specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by the Intel Virtualization technology.	
	Enable Intel Virtualization Technology	
	This option is set by default.	
VT for Direct I/O	Enables or disables the Virtual Machine Monitor (VMM) from utilizing the additional hardware capabilities provided by the Intel Virtualization technology for direct I/O.	
	Enable VT for Direct I/O	
	This option is set by default.	

### Wireless options

### Table 31. Wireless

Option	Description
Wireless Device Enable	Allows you to enable or disable the internal wireless devices.
	The options are:
	WLAN/WiGig
	Bluetooth
	All the options are enabled by default.

### Maintenance

### Table 32. Maintenance

Option	Description
Service Tag	Displays the service tag of your computer.
Asset Tag	Allows you to create a system asset tag if an asset tag is not already set. This option is not set by default.
SERR Messages	Controls the SERR message mechanism. This option is set by default. Some graphics cards require that the SERR message mechanism be disabled.
BIOS Downgrade	<ul> <li>Allows you to flash previous revisions of the system firmware.</li> <li>Allow BIOS Downgrade</li> <li>This option is set by default.</li> </ul>
Data Wipe	<ul> <li>Allows you to securely erase data from all internal storage devices.</li> <li>Wipe on Next Boot</li> <li>This option is not set by default.</li> </ul>
BIOS Recovery	BIOS Recovery from Hard Drive       This option is set by default. Allows you to recover the corrupted BIOS from a recovery file on the HDD or an external USB key.         (i) NOTE: BIOS Recovery from Hard Drive field must be enabled.         Always Perform Integrity Check
First Power On Date	Allows you the set Ownership date. The option Set Ownership Date is not set by default.

### System logs

### Table 33. System Logs

Option	Description	
BIOS events	Allows you to view and clear the System Setup (BIOS) POST events.	

### Advanced configuration

### Table 34. Advanced configuration

Option	Description
ASPM	<ul> <li>Allows you to set the ASPM level.</li> <li>Auto (default) - There is handshaking between the device and PCI Express hub to determine the best ASPM mode supported by the device</li> <li>Disabled - ASPM power management is turned off at all time</li> <li>L1 Only - ASPM power management is set to use L1</li> </ul>

### SupportAssist System Resolution

Auto OS
Recovery
Threshold

Option

### Description

Allows you to control the automatic boot flow for SupportAssist System. Options are:

- Off
- 1

• 3

• 2 (Enabled by default)

SupportAssist OS Recovery Allows you to recover the SupportAssist OS Recovery (Enabled by default).

BIOSConnect

BIOSConnect enable or disable cloud Service OS upon absence of Local OS Recovery (Enabled by default).

# **Updating the BIOS**

### Updating the BIOS in Windows

#### About this task

CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: https://www.dell.com/support/article/sln153694

#### Steps

- 1. Go to www.dell.com/support.
- 2. Click Product support. In the Search support box, enter the Service Tag of your computer, and then click Search.
- i NOTE: If you do not have the Service Tag, use the SupportAssist feature to automatically identify your computer. You can also use the product ID or manually browse for your computer model.
- 3. Click Drivers & Downloads. Expand Find drivers.
- 4. Select the operating system installed on your computer.
- 5. In the Category drop-down list, select BIOS.
- 6. Select the latest version of BIOS, and click **Download** to download the BIOS file for your computer.
- 7. After the download is complete, browse the folder where you saved the BIOS update file.
- B. Double-click the BIOS update file icon and follow the on-screen instructions.
   For more information, see knowledge base article 000124211 at www.dell.com/support.

### Updating the BIOS in Linux and Ubuntu

To update the system BIOS on a computer that is installed with Linux or Ubuntu, see the knowledge base article 000131486 at www.dell.com/support.

### Updating the BIOS using the USB drive in Windows

#### About this task

CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the

system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: https://www.dell.com/support/article/sln153694

#### Steps

- 1. Follow the procedure from step 1 to step 6 in Updating the BIOS in Windows to download the latest BIOS setup program file.
- 2. Create a bootable USB drive. For more information, see the knowledge base article 000145519 at www.dell.com/support.
- 3. Copy the BIOS setup program file to the bootable USB drive.
- 4. Connect the bootable USB drive to the computer that needs the BIOS update.
- 5. Restart the computer and press F12 .
- 6. Select the USB drive from the One Time Boot Menu.
- 7. Type the BIOS setup program filename and press Enter. The BIOS Update Utility appears.
- 8. Follow the on-screen instructions to complete the BIOS update.

### Updating the BIOS from the F12 One-Time boot menu

Update your computer BIOS using the BIOS update.exe file that is copied to a FAT32 USB drive and booting from the F12 One-Time boot menu.

#### About this task

CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: https://www.dell.com/support/article/sln153694

#### **BIOS Update**

You can run the BIOS update file from Windows using a bootable USB drive or you can also update the BIOS from the F12 One-Time boot menu on the computer.

Most of the Dell computers built after 2012 have this capability, and you can confirm by booting your computer to the F12 One-Time Boot Menu to see if BIOS FLASH UPDATE is listed as a boot option for your computer. If the option is listed, then the BIOS supports this BIOS update option.

(i) NOTE: Only computers with BIOS Flash Update option in the F12 One-Time boot menu can use this function.

#### Updating from the One-Time boot menu

To update your BIOS from the F12 One-Time boot menu, you need the following:

- USB drive formatted to the FAT32 file system (key does not have to be bootable)
- BIOS executable file that you downloaded from the Dell Support website and copied to the root of the USB drive
- AC power adapter that is connected to the computer
- Functional computer battery to flash the BIOS

Perform the following steps to perform the BIOS update flash process from the F12 menu:

# CAUTION: Do not turn off the computer during the BIOS update process. The computer may not boot if you turn off your computer.

#### Steps

- 1. From a turn off state, insert the USB drive where you copied the flash into a USB port of the computer.
- 2. Turn on the computer and press F12 to access the One-Time Boot Menu, select BIOS Update using the mouse or arrow keys then press Enter.

The flash BIOS menu is displayed.

- 3. Click Flash from file.
- 4. Select external USB device.

- 5. Select the file and double-click the flash target file, and then click **Submit**.
- 6. Click Update BIOS. The computer restarts to flash the BIOS.
- 7. The computer will restart after the BIOS update is completed.

### System and setup password

#### Table 35. System and setup password

Password type	Description
System password	Password that you must enter to log on to your system.
Setup password	Password that you must enter to access and make changes to the BIOS settings of your computer.

You can create a system password and a setup password to secure your computer.

**CAUTION:** The password features provide a basic level of security for the data on your computer.

#### $\wedge$ CAUTION: Anyone can access the data stored on your computer if it is not locked and left unattended.

(i) NOTE: System and setup password feature is disabled.

### Assigning a system setup password

#### Prerequisites

You can assign a new System or Admin Password only when the status is in Not Set.

#### About this task

To enter the system setup, press F2 immediately after a power-on or reboot.

#### Steps

- 1. In the System BIOS or System Setup screen, select Security and press Enter. The Security screen is displayed.
- 2. Select System/Admin Password and create a password in the Enter the new password field.

Use the following guidelines to assign the system password:

- A password can have up to 32 characters.
- The password can contain the numbers 0 through 9.
- Only lower case letters are valid, upper case letters are not allowed.
- Only the following special characters are allowed: space, ("), (+), (,), (-), (.), (/), (;), ([), (\), (]), (`).
- 3. Type the system password that you entered earlier in the Confirm new password field and click OK.
- 4. Press Esc and a message prompts you to save the changes.
- **5.** Press **Y** to save the changes. The computer reboots.

### Deleting or changing an existing system setup password

#### Prerequisites

Ensure that the **Password Status** is Unlocked (in the System Setup) before attempting to delete or change the existing System and Setup password. You cannot delete or change an existing System or Setup password, if the **Password Status** is Locked.

#### About this task

To enter the System Setup, press F2 immediately after a power-on or reboot.

#### Steps

- 1. In the System BIOS or System Setup screen, select System Security and press Enter. The System Security screen is displayed.
- $\label{eq:constraint} \textbf{2. In the System Security screen, verify that Password Status is Unlocked.}$
- 3. Select System Password, alter or delete the existing system password and press Enter or Tab.
- 4. Select Setup Password, alter or delete the existing setup password and press Enter or Tab.
  - () NOTE: If you change the System and/or Setup password, re enter the new password when prompted. If you delete the System and Setup password, confirm the deletion when prompted.
- 5. Press **Esc** and a message prompts you to save the changes.
- 6. Press **Y** to save the changes and exit from System Setup. The computer restarts.

# 6

# **Getting help**

### **Topics:**

• Contacting Dell

# **Contacting Dell**

#### Prerequisites

() NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

#### About this task

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

#### Steps

- 1. Go to Dell.com/support.
- 2. Select your support category.
- 3. Verify your country or region in the Choose a Country/Region drop-down list at the bottom of the page.
- 4. Select the appropriate service or support link based on your need.